

RULES FOR VISITORS

Article 1 TOURIST SEASON

1. The main tourist season lasts from 1 April to 31 October.
2. The church is open daily during the tourist season from May to September. In April and October the church is open during weekends.
3. There are no tours while religious ceremonies are held.
4. By entering the monument grounds the visitor agree to follow all the Rules for visitors

Article 2 ORGANIZATION OF TOURS

1. The interval between individual tours is determined by the manager of the monument; it is limited by the operational conditions of the church and the safety of visitors.
2. There is a guide for each tour. The number of people in the group is based on the operational capacity of the church and on safety aspects. Exceptions are granted by the manager of the monument.
3. It is possible to book tours for multiple groups and individuals under the condition that the exact dates and times of the tours are arranged with the manager of the monument in advance by (e-)mail or by phone. If the group which has booked a tour does not show up at the ticket office of the church at least 10 minutes before the arranged time of the tour, the group lose their rights for the booked tour.

Article 3 ADMISSION FEES

1. Visitors pay admission fees in advance to see the available parts of the church. The admission fees are based on the price assessment valid for the given year. The assessment is available in the ticket office and in the office of the manager of the monument. By buying the ticket the visitor promises to respect the Rules for Visitors and the instructions of the monument employees.
2. The visitor shall receive a ticket (in case of a group a single ticket for the whole group shall be obtained) after s/he pays the admission fee; the ticket specifies the time of one particular tour.
3. The ticket becomes invalid if the visitor does not come in time to the place where the tour starts. It is not possible to return tickets you have bought.
4. Visitors have to show their ticket to be admitted to the tour, they have to keep the ticket for the whole tour and to show it again when asked.
5. Reduced price applies to children from 6 to 15 years of age, to students after they show a valid ID, and to disabled persons (ZTP and ZTP/P). Seniors over 65 years of age shall pay reduced price after they show a valid ID.
6. No admission fees need to be paid for a child under 6 years of age. An adult who has paid reduced price (seniors, students under 26 years of age etc.) can claim a free entrance for a child under 6 years of age as well.

Article 4 SIGHTSEEING

1. Children under 15 years of age are only allowed to enter the monuments if they are accompanied by adults who are responsible for their behaving in compliance with the Rules for Visitors.
2. The liability of the management of the monument for possible damages incurred to visitors is governed by generally applicable regulations.
3. It is forbidden to leave the demarcated paths in the church.

Article 5

PROTECTION OF CULTURAL MONUMENTS AND SAFETY OF COLLECTIONS

1. Visitors have to follow the instructions of the monument employees. If the visitor does not follow the advice and instructions which are to provide visitor safety and protect the church and collections, s/he shall be banished from the church without any ticket price refund and has to leave the church immediately. In addition to that, the visitor exposes himself/herself to the danger that s/he might be sanctioned according to generally applicable regulations.
2. Persons reasonably suspected of being drunk or using drugs are forbidden to enter the church.
3. Visitors are not allowed to enter the expositions with heavy luggage and living animals.
4. Visitors wearing dirty, poor or improper clothes shall not be allowed to enter the church.
5. Once the monument employees find out that the objects of art have lost or have been damaged during the tour, all visitors present at that time in the premises of the church have to follow all safety measures (any may be searched by the police officers of the Police of the Czech Republic).
6. It is forbidden to damage or endanger the church, its collections, the park, the garden and other national property within the premises in any manner. The following is forbidden in particular:
 - a) to touch the walls and the objects exhibited in the church, to write or draw on the walls, to scratch on them or damage them in any manner,
 - b) to leave the demarcated paths and to withdraw from the guide and the guided group during the tour,
 - c) to disturb the commentary of the guide by making noise (speaking, music, singing, using mobile phones and audio machines, behaving loudly and so on) or to disturb the visitors during the tour. If you do not meet the condition, you might be banished from the tour without any ticket price refund,
 - d) to smoke in the premises (except for areas where smoking is allowed) and to use naked flame and light in the premises,
 - e) to eat, drink and chew bubblegum inside the church and to enter it with ice cream, drinks etc.,
 - f) to throw anything to the fountains, cut flowers, pick fruits, break tree and bush branches, go over lawns and outside demarcated paths, frighten animals and birds, camp in the premises, gardens and deer-parks, stick posters there and disturb the peace and order,
 - g) to drive cars and ride bicycles in the premises (except for wheel chairs for disabled people and prams)
 - h) to let dogs and other animals run freely in the premises – they are not allowed to enter the expositions.
7. The manager of the monument may grant an exception to the Rules for Visitors where justified.

Article 6

FINAL PROVISIONS

1. Visitors may communicate their wishes, appreciations, complaints and suggestions directly on the spot by writing them in the Request and Complaint Book which shall be given to them by the manager of the monument upon request. In addition to that, the visitor can contact the manager either personally, by mail or by phone: 605 231 323.
2. These Rules for Visitors come into force on 1.1. 2025 and shall be effective until further notice.